

**RULE 17  
ORDER OF PRIORITY FOR GAS SERVICE**

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**GENERAL**

The Company will exercise reasonable diligence to supply and deliver continuous natural gas service to all customers receiving firm service, as defined in Rule 2.

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Should the Company's supply of gas or capacity be insufficient at any time or any location, for reasons other than force majeure (as defined in Company's Rule 15) to meet the full requirements of all customers, the Company will curtail service to customers in the inverse order of priority listed hereinafter. Such curtailment, when required, will be imposed to protect continuity of service first, to firm service customers, and more generally, to customers having a higher service priority.

**ORDER OF PRIORITY**

1. Residential customers (Schedule 503)
2. Commercial customers (Schedules 504)
3. General Industrial customers (Schedule 505)
4. Large Volume customers (Schedule 511)
5. Special contracts customers
6. General distribution system transportation service customers (Schedule 663)
7. Interruptible natural gas service customers (Schedule 570)

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**ADMINISTRATION OF CURTAILMENT**

When the Company requires a curtailment, whether system-wide or in a specific geographical location on the distribution system, due to either gas supply or capacity failures, the curtailment shall be imposed first on customers in the affected area in the lowest order of priority category at the rate of 100% of each customer's requirements (excepting minor requirements for essential services as approved by Company) on a customer-by-customer basis and will then proceed to customers in the next lowest order of priority category, and so on, until sufficient volumes have been curtailed to bring remaining requirements into balance with available system supply. The Company will curtail customers within the same order of priority in the manner it deems is most appropriate for the situation; for instance, the Company may choose to curtail the highest volume customers before curtailing lower volume users within the same customer class.

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The Company shall have the right to inspect the customer's gas consuming facilities and to review operating schedules for such facilities to determine customer's requirements and proper position in the order of priority. If the customer refuses such inspection, the customer will be assigned the lowest priority consistent with otherwise verifiable information.

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Customer classifications referenced in the order of priority are defined in Company's Rule 2.

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(M) refers to language on Sheet No. 21 that was previously found on Sheet No. 21-A.

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(continued)

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**Issued by CASCADE NATURAL GAS CORPORATION**

By: 

Mike Parvinen

Director, Regulatory Affairs

**RULE 17  
ORDER OF PRIORITY FOR GAS SERVICE**

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**CURTAILMENT NOTICE**

The Company shall give as much advance notice as possible for each curtailment order. In each curtailment order, the Company's curtailment and restoration notices, respectively, shall be given by telephonic communications, electronic communication, or personal contact by Company personnel to the customer's responsible representative and such order shall specify both the volumes to be curtailed and/or restored and the time that curtailment and/or restoration of customer's requirement is to be effective.

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**AUTHORIZED USAGE**

The Authorized Usage of gas a customer may consume during a curtailment period is an hourly amount determined by dividing the total authorized volumes for a given curtailment period by 24.

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**UNAUTHORIZED USAGE CHARGES**

An unauthorized usage charge may be imposed for any natural gas usage that exceeds the amount the Company authorized the customer to use during a curtailment period. The Unauthorized Usage Charge will be the higher of either \$1 a therm or 150% of the highest midpoint price for the day at NW Wyoming Pool, NW south of Green River, Stanfield Oregon, NW Canadian Border (Sumas), Kern River Opal, or El Paso Bondad supply price points (as published in "Gas Daily"), converted from dollars per dekatherms to dollars per therm by dividing by ten.

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**DISCONNECTION OF SERVICE**

If a customer does not comply with the terms of the curtailment, the Company may disconnect that customer's service to enforce fully compliance to the curtailment order. In the event of such disconnection, the customer requesting reconnection of service after the curtailment event must pay the actual cost incurred for reconnection of service prior to having service restored.

**FORCE MAJUERE**

In the event it should become necessary to curtail service due to force majeure conditions, the Company may curtail without notice or without reference to the priorities established herein. See Rule 15.

**COMPANY'S LIABILITY**

The Company shall not be liable to any customer for any claims, costs, loss, damage, including but not limited to damage to equipment or property arising out of, in connection with, or incident to the Company's curtailment of gas.

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(K) refers to language previously found on Sheet No. 21-A that is now on Sheet No. 21.

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