

Keep Snow and Ice Away from Meters

As we enter the winter season and the snow begins to fall, Cascade Natural Gas encourages customers to inspect their natural gas meters on a regular basis to make sure snow and ice have not built up on the meter.

Why is it important to keep your meter clear of snow and ice buildup?

- ▶ Accumulated snow places stress on your meter piping and could jar the meter.
- ▶ Excessive snow cover may result in abnormal pressure, affect appliance operation and interrupt your service.
- ▶ If there is an emergency, emergency response crews will need clear access to your meter.

Meters are designed to withstand extreme weather conditions, but remember to protect them from ice and snow buildup during the harsh winter months.

- ▶ Snow and ice can damage gas meters and pipes.
- ▶ When removing heavy accumulations of snow or ice, do not strike meters with snow blowers, blades or shovels.
- ▶ Do not kick your meter to break or clear ice.
- ▶ Remove icicles from overhead eaves and gutters to ensure dripping water does not splash and freeze on the meter or vent pipes.



Customers are encouraged to carefully clear the snow and ice away from the meter for safety.

Meter Reading and Safety Requires Clear Access to Meter at All Times

Ice and snow also may block the electronic reading of your meter. Our desire is to accurately bill your natural gas usage.

- ▶ Please keep the area in front of and around your gas meter clear at all times. If you are storing a boat or trailer in front of your meter, try not to completely block off the meter.
- ▶ Do not build decks or plant trees or bushes that surround your gas meter.

Excavation damage prevention

The greatest risk to underground natural gas pipelines is accidental damage during excavation. Using recommended practices prevents harm to pipelines and services on your property. Call the number 811 before you dig.



If you believe damage has occurred around the meter, or you have no heat or smell gas, call Cascade Natural Gas immediately.

All Emergencies – 24-Hour Response – 1-888-522-1130

Customer Service

1-888-522-1130

Call 7 a.m.–7 p.m. Monday–Friday

www.cngc.com

Thank you for your cooperation.

Cascade Natural Gas is now on Facebook.



In the Community to Serve®

IF YOUR NATURAL GAS SERVICE IS INTERRUPTED FOR ANY REASON, PLEASE CALL US IMMEDIATELY: 1-888-522-1130.