


Understand Your New Cascade Natural Gas Bill



CASCADE NATURAL GAS CORPORATION
A Subsidiary of NEX/Resource Group, Inc.
In the Community to Serve®

www.cngc.com

SERVICE FOR ANY CUSTOMER
1234 MAIN ST
ANYTOWN, USA 12345

ACCOUNT NUMBER
010 000 0000 0

DATE DUE
Jun 22, 2009

BILL DATE
Jun 4, 2009

AMOUNT DUE
\$8,985.93

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Account Summary

Previous Account Balance **3** \$0.00

Current Gas Charges 8,985.93

Amount Due on Jun 22, 2009 \$8,985.93

Any balance remaining after the due date is subject to a late payment charge of 1% per month.

COMMERCIAL ACCOUNT REPRESENTATIVE
1-888-522-1130

To speak with your representative about your payment, paying by ACH, or your account, please call Mon-Fri, 8am - 5pm at the above number. Please mail all payments and any correspondence to Cascade Natural Gas Co. 990065, BOISE, ID 83799. Please include your account number on the envelope.

June

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

USAGE HISTORY

Month	Therms	Amount
May 09	173,142	\$8,985.93
Apr 09	172,000	\$8,500.82
Mar 09	174,000	\$9,090.05
Feb 09	173,000	\$8,787.51

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CALL BEFORE YOU DIG

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See Enclosed Daily Usage Details

BILLING PERIOD	DAYS	Dispatch Service Charge \$500.00 per month	Contract Demand Charge 14,000 Therms x \$0.13612	Dispatch Service Charge 173,142 Therms x \$0.0002	Delivery Charge 100,000 Therms x \$0.05055	Delivery Charge 73,142 Therms x \$0.01505	Gross Revenue Fee 4.535%
5/1/09 - 5/31/09	31	500.00	1,905.68	34.63	5,055.00	1,100.79	389.83
TOTAL THERMS USED	173,142						
AVERAGE DAILY CONSUMPTION	5,585						
RATE	663 - Distribution System Transportation Service						
Total Gas Charges*		\$8,985.93					


**The current billing amount includes 3.852% state utility tax \$331.12.*

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PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



ACCOUNT NUMBER
010 000 0000 0

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Has your mailing address or phone number changed?
Check here and provide details on back.

I wish to help needy CNGC families through Winter Help. I have added this to my payment. (Tax Deductible)

ANY CUSTOMER
P O 12345
ANYWHERE USA 12345-6789

DATE DUE
Jun 22, 2009

AMOUNT DUE
\$8,985.93

+ \$ **8**

Please enter amount enclosed

\$

Write account number on check and make payable to CNGC.

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470100000000000000008985930000898593

Back Side

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Front Side

Back Side

1. Customer Information

Here you will find the name listed on the account, as well as the service address, where natural gas is delivered.

2. New Account Number

This area contains your new account number, the bill date, the amount due, and the date your next payment is due. Information previously connected to your old account number will be linked to your new account number.

3. Account Summary

This area provides a summary of your account: your previous balance, previous payment, current balance, total amount due, and the due date of your next payment.

4. Cascade's Contact Information

Use the information here to contact us and get all of your billing and customer service questions answered quickly.

5. Usage History

This section provides a list of your historical natural gas consumption.

6. Gas Charges

This area gives a detailed listing of natural gas charges, including your monthly gas consumption, the most recent meter reading, and the cost of natural gas service.

7. Bill Remittance Stub

Return this portion of the bill to Cascade with your payment. When mailing your payment, please make sure the address on the remittance stub shows through the window on the return envelope.

8. Winter Help

This area allows you to donate to the Winter Help Program. Cascade's Winter Help Program assists our low-income customers pay part of their energy costs. To make a tax-deductible contribution to this program, simply enter the amount of the contribution on this line and add that amount to your payment.

9. How to Pay Your Bill

This section provides information about the various bill payment options available to Cascade customers.

10. Billing Terms

Important billing terms and definitions that are useful for understanding your bill can be found in this area.

11. New Address or Phone Number

If your contact information has changed, please complete this section and send it to Cascade with your payment.

Your monthly Cascade Natural Gas bill has a new look!

The new bill format was designed to provide you with more detailed information about your account and your natural gas usage, as well as information about programs you may be eligible for at Cascade.

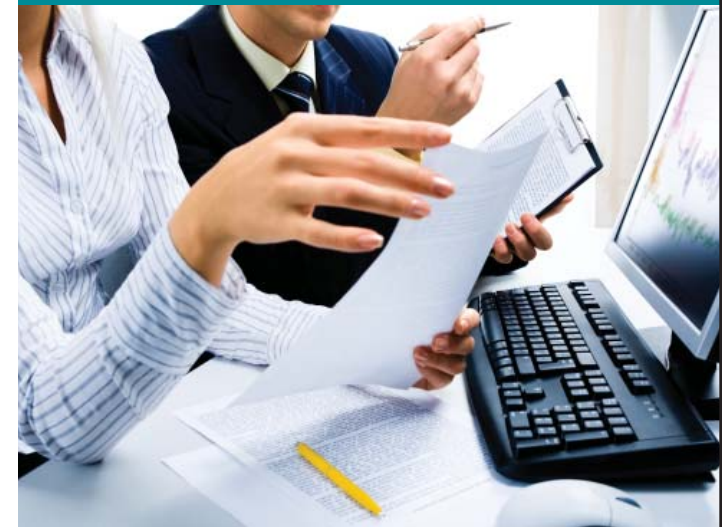
This brochure gives a detailed description of the new bill, but if you have additional questions about the new bill format, please visit www.cngc.com/customer/largevolumebill.asp or call Cascade at 1-888-522-1130.



In the Community to Serve®

www.cngc.com

How to Read Your New Cascade Natural Gas Bill



www.cngc.com/customer/largevolumebill.asp



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