



May 2009

Community Matters

to Cascade Natural Gas Corporation

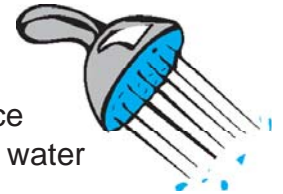


In the Community to Serve®

Spring Energy-Saving Projects

As you prepare your Spring Cleaning fix-it list, go beyond window washing and include some simple projects that will help save money by reducing your energy costs. Here are some projects to consider:

Change your showerheads. Replace your old showerheads with high-performance models. While still enjoying an invigorating shower, you will see a decrease in your water heating costs.



Install faucet aerators. To save even more, install aerators in your faucets. Like high-performance showerheads, aerators give you plenty of pressure, while conserving water and energy. Together, faucet aerators and high-performance showerheads could reduce your water heating costs by up to 10%.

Turn down your water heater. Reduce your water heater's setting to 120 degrees to save more money and energy. If you have a dishwasher without a heater, set the water heater at 140 degrees.

Have your furnace serviced. Now that the heating season is over, it's a great time to have your furnace serviced and tune-up your air conditioner. By doing this, you will be able to enjoy reliable summer cooling, as well as ensure your furnace will be operating at peak efficiency when Fall rolls around.

FREE Energy Saver Kit

Send an e-mail to Cascade at conserve@cngc.com to find out if you are eligible to receive a FREE Energy Saver Kit.

Each kit includes:

- 1 or 2 water-saving showerheads
- 2 or 3 water-saving faucet aerators
- A do-it-yourself home energy checklist with energy-saving tips.

Source: Energy Trust of Oregon

Are you in need of a new clothes washer?

Choose an ENERGY STAR model to save energy and water, which will save you money and help protect the environment!

To find an energy-efficient clothes washer, just look for the blue ENERGY STAR label. Over the life of an ENERGY STAR clothes washer, you could save enough money in operating costs to pay for a matching clothes dryer!



Source: Energy Trust of Oregon

Earn Cash-Back for Qualifying Home Improvements

Oregon customers who purchase a qualified ENERGY STAR clothes washer may be eligible to get \$75 or \$100 cash back from Energy Trust of Oregon. For more information, call Energy Trust toll-free at 1-866-368-7878 or visit www.energytrust.org/ENERGYSTAR.

Washington customers who purchase a qualified ENERGY STAR clothes washer may be eligible to get \$75 cash back through Cascade's Conservation Incentive Program. For more information, visit us online at www.cngc.com/conservation, or contact us by phone at 1-866-626-4479.



Cascade in the Community: Wenatchee, WA Employees Volunteer at the 2009 Special Olympics Winter Games

Each year, Cascade Natural Gas encourages its employees to spend one weekend in March volunteering at the Special Olympics Winter Games in Wenatchee, WA. Cascade proudly supplies the natural gas needed to light the torch throughout the three day event! This year, many employees from Washington and Oregon stepped up to support the Special Olympics and found themselves wishing the opportunity to volunteer again next year would come quickly! Enjoy the following stories provided by some of this year's volunteers:



"My 2nd year volunteering with the Special Olympics was an exciting event! I held the role of a scorekeeper in the basketball competition, which gave me the opportunity to see a lot of junior athletes who participated last year. They were a little taller, faster, and definitely more competitive. I'm thinking of volunteering on a permanent basis. It is a great event!"

- Rose Cabrales, Safety & Engineering Department

"My daughter and I both volunteered at the 2009 Special Olympics Winter Games. We volunteered on the Mountain Ridge with the skiers. My daughter and I computed each athlete's score, to determine who would win the Gold, Silver, or Bronze Medals.

My favorite part of this event was seeing the excitement and enthusiasm of these athletes. Their smiles could light up the sky, from the beginning of the opening ceremonies to when they received their final ribbons! Of course they were competitive athletes, and winning the Gold, Silver, or Bronze Medals was the ultimate goal, but the athletes seemed just as excited to receive their participation ribbons!"

-Shawn Porterfield, Customer Service Department

"I assisted with the Basketball awards by recording the scores on the playoff brackets as they were called in, and helped in the award ceremonies. The joy and pride that exuded on the faces of the young athletes was heartwarming. It was wonderful to see how excited the athletes were for being recognized as a winner, even if it was a ribbon for 5th place. What a great experience! I look forward to next year!"

-Johanne Bass, Service Plus Manager

"Volunteering at the Special Olympics Winter Games in Wenatchee this year was once again a very rewarding experience. The determination and desire all the athletes have to be a part of the games, and possibly win the Gold, Silver, or Bronze medals, is amazing. Whether it's a team sport or an individual competition, they work tirelessly to win. It is a heartwarming experience every year and I wouldn't miss it. I am glad that Cascade supports the Special Olympics, and that so many of our employees step up and volunteer their weekend to be a part of the annual winter games."

-Teresa Esparza, District Office Manager

~ Contacting Cascade ~

In Washington and Oregon,
call 1-888-522-1130.

Emergency services are always
available, 24 hours a day.

For billing information or other
non-emergency calls, please contact
Cascade Natural Gas by phone during
normal business hours:
Monday - Friday, 8 am - 5 pm.

You may also contact us via e-mail at
service@cngc.com or visit us on the
web at www.cngc.com.