



September 2010 ~ OR

# Community Matters

to Cascade Natural Gas Corporation



In the Community to Serve®

## Insulate Now for Year-Round Comfort & Savings



With kids back in school and chilly weather on the way, it's a great time to get your home ready for winter. Start by sealing air leaks and improving insulation. These are two of the most affordable ways to make your home more comfortable in every season. And, they typically pay for themselves within a few years through the money you will save on heating and cooling costs.

### Air sealing and insulation save you money

Sealing cracks and gaps in your home can significantly reduce your heating and cooling costs. While you can identify and seal some areas yourself, it's worth hiring a qualified contractor to perform a blower door test and find your home's hidden leaks.

Air leaks are common in areas where different materials meet, such as between brick and wood siding, foundation and walls, and the chimney and siding. Cracks and gaps are also common around door and window frames, mail chutes, electrical and gas service entrances, cable TV and phone lines, outdoor water faucets, plumbing, and vents.

Unless your home is fairly new, you can probably benefit from additional insulation in the attic, exterior walls, and beneath floors adjacent to unheated spaces, such as a garage or basement. Consult with an experienced Energy Trust trade ally insulation contractor or home improvement center for advice on recommended insulation levels in your area.

### Act now for a \$300 bonus

If you seal air leaks and install insulation by October 31, 2010, you can earn a \$300 Insulate Now bonus brought to you by Cascade Natural Gas and Energy Trust of Oregon. You will also get Energy Trust cash incentives and may qualify for state tax credits and a federal tax credit up to \$1,500.



To learn more about cash incentives and bonuses provided through Energy Trust of Oregon, visit [www.energytrust.org](http://www.energytrust.org) or call Energy Trust at 1-866-368-7878.

### Just a Friendly Reminder...

If you mail in your monthly natural gas payment, please be sure to send it to Cascade's new Bill Remittance address: P.O. Box 990065, Boise, ID 83799





## Cascade in the Community: Bend, OR Heaven Can Wait 5k Run/Walk

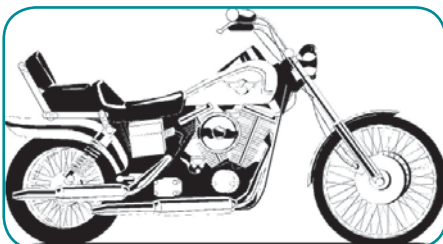
On June 6, 2010, three Cascade employees in Bend, OR, participated in the annual Heaven Can Wait 5k Run/Walk for Breast Cancer. Sue Potje, the Bend District Office Manager, and Kate Mannix and Jill VanLanduyt, Distribution Clerks in the Bend District, joined over 4,000 people in the 5k run/walk. The event raised money to benefit Sara's Project, which is a breast health education and outreach partnership created by St. Charles Cancer Care. Sara's Project aims to promote early detection of breast cancer, build awareness, and provide support to women facing breast cancer. The participants in the Heaven Can Wait event also had the opportunity to see The Pink Firetrucks, a group also known as "Guardians of the Ribbon", which includes fire fighters, police officers, and leaders of the community who raise awareness and money for the fight against cancer for women in the U.S. (Sources: [www.sarasproject.com](http://www.sarasproject.com), [www.downtownbend.org/heaven-can-wait-the-pink-firetruck](http://www.downtownbend.org/heaven-can-wait-the-pink-firetruck)).



*Jill VanLanduyt (left) and Kate Mannix (right) at the Heaven Can Wait 5k event.*

## Cascade in the Community: Kennewick, WA Northwest Ride of Dreams

On August 28<sup>th</sup>, Cascade's Kennewick District Office Manager, Teresa Esparza, the Walla Walla General Manager, Ron Coffell, and his wife, Terri Coffell, rode in the Northwest Ride of Dreams, along with hundreds of other motorcyclists from around the state of Washington. The Northwest Ride of Dreams is a fundraising event organized by local law enforcement agencies throughout the state. All of the money raised from this event benefits the Special Olympics of Washington. On the morning of the event, riders gathered in Seattle, Kennewick, Spokane, and other locations, but all of the groups ended their journey in Ellensburg, WA, where they were met by Special Olympics athletes and their families and friends. (Source: [www.nwrideofdreams.org](http://www.nwrideofdreams.org)).



## ~ Contacting Cascade ~

**In Washington and Oregon,  
call 1-888-522-1130.**

**Emergency services are always  
available, 24 hours a day.**

For billing information or other non-emergency calls, please contact Cascade Natural Gas by phone Monday - Friday, 7 am - 7 pm.

You may also contact us via e-mail at [service@cngc.com](mailto:service@cngc.com) or visit us on the web at [www.cngc.com](http://www.cngc.com).



**Know what's below.  
Call before you dig.**