



# Community Matters

to Cascade Natural Gas Corporation

September 2010 ~ WA



In the Community to Serve®

## Prepare your Home to Save Money & Energy this Winter

With cooler weather right around the corner, keeping your home warm and cozy can start with simple low-cost improvements. Most of these tips will cost you nothing except a change in lifestyle habits. Cascade's Conservation Program also offers cash-back rebates for qualified energy-efficient upgrades to your home, such as PTCS Duct Sealing, Insulation, Natural Gas Furnaces, and Natural Gas Water Heaters. For a complete list of cash incentives and equipment specifications, call 1-866-626-4479 or visit [www.cngc.com/conservation](http://www.cngc.com/conservation).

**You can start saving right away with the following low-cost or no-cost home improvements:**

- **Conserve water, while saving money and energy:** Turn down your water heater to 120°F to reduce your heating bills, install low-flow showerheads, and replace faucet washers. If you need a new water heater, or want to upgrade your old one to an energy-efficient model, visit [www.cngc.com/conservation](http://www.cngc.com/conservation) for information on cash rebates available for qualifying water heaters.
- **Insulate your home:** For an effective energy-saving investment, add insulation to your ceilings, walls, and floor spaces. For a list of qualified contractors near you, visit [www.cngc.com/tradeally](http://www.cngc.com/tradeally).
- **Ensure proper airflow:** Insulate ducts, change furnace filters, and make sure vents and ducts flow freely.
- **When doing laundry,** use cold water in your wash and rinse cycles. And, always run full loads of laundry instead of washing a few pieces of clothing at a time.
- **Check your dishwasher's setting:** Some dishwashers offer a water-saving setting or an energy-saving drying option. Check to see if your dishwasher has these options and start using yours today!
- **Use caulk and weather stripping:** Both offer inexpensive and efficient ways to lower your heating bill.
- **Have your furnace serviced once a year:** A tune-up inspection for your natural gas furnace is the best way to ensure your furnace is at peak operating efficiency. Contact a local Trade Ally to see if they offer this service. For a list of Trade Allies near you, visit [www.cngc.com/tradeally](http://www.cngc.com/tradeally).



## Cascade in the Community: Kennewick, WA

On August 28<sup>th</sup>, Cascade's Kennewick District Office Manager, Teresa Esparza, the Walla Walla General Manager, Ron Coffell, and his wife, Terri Coffell, rode in the Northwest Ride of Dreams, along with hundreds of other motorcyclists from around the state of Washington. The Northwest Ride of Dreams is a fundraising event organized by local law enforcement agencies throughout the state. All of the money raised from this event benefits the Special Olympics of Washington. On the morning of the event, riders gathered in Seattle, Kennewick, Spokane, and other locations, but all of the groups ended their journey in Ellensburg, WA, where they were met by Special Olympics athletes and their families and friends. (Source: [www.nwrideofdreams.org](http://www.nwrideofdreams.org)).



### Just a Friendly Reminder...

If you mail in your monthly natural gas payment, please be sure to send it to Cascade's new Bill Remittance address: P.O. Box 990065, Boise, ID 83799





## Spotlight on Commercial Conservation: Our Lady Star of the Sea

With the assistance of Cascade Natural Gas' Conservation Incentive Program, Our Lady Star of the Sea Parish joined other congregations in committing to sustainable practices. By upgrading to energy efficient equipment, these organizations keep operational costs down, lower energy use, and lessen their impact on the environment.

"We are conscious of energy consumption and we want to do our part to be as energy efficient as possible. Once we looked into the program, we were pleased with what we found," said Mary Snider from Our Lady Star of the Sea. Their congregation installed two different energy efficient measures: a domestic tankless instantaneous water heater and a high-efficiency condensing boiler. "The rebates were one of the key motivators in our decision to participate in the program."

Cascade Natural Gas' Conservation Incentive Program can help organizations implement energy-saving measures by offering conservation rebates to its Washington commercial and small industrial customers. These rebates provide financial compensation based on the performance specifications of the new equipment and/or insulation. For more information about incentives or to find a local Trade Ally contractor, visit us online at [www.cngc.com/conservation](http://www.cngc.com/conservation).



## Cascade in the Community: Bend, OR

On June 6<sup>th</sup>, three Cascade employees in Bend, participated in the annual Heaven Can Wait 5k Run/Walk for Breast Cancer. Sue Potje, the Bend District Office Manager, and Kate Mannix and Jill VanLanduyt, Distribution Clerks in the Bend District, joined over 4,000 people in the 5k run/walk. The event raised money to benefit Sara's Project, which is a breast health education and outreach partnership created by St. Charles Cancer Care. Sara's Project aims to promote early detection of breast cancer, build awareness, and provide support to women facing breast cancer. The participants in the Heaven Can Wait event also had the opportunity to see The Pink Firetrucks, a group also known as "Guardians of the Ribbon", which includes fire fighters, police officers, and leaders of the community who raise awareness and money for the fight against cancer for women in the U.S. (Sources: [www.sarasproject.com](http://www.sarasproject.com), [www.downtownbend.org/heaven-can-wait-the-pink-firetruck](http://www.downtownbend.org/heaven-can-wait-the-pink-firetruck)).



Jill VanLanduyt (left) & Kate Mannix (right)  
at the Heaven Can Wait 5k event.

## ~ Contacting Cascade ~

In Washington and Oregon,  
call 1-888-522-1130.

Emergency services are always  
available, 24 hours a day.

For billing information or other  
non-emergency calls, please contact  
Cascade Natural Gas by phone  
Monday - Friday, 7 am - 7 pm.

You may also contact us via e-mail at  
[service@cngc.com](mailto:service@cngc.com) or visit us on the  
web at [www.cngc.com](http://www.cngc.com).



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Call before you dig.