

Community Matters

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May 2011 ▲ Washington ▲ In the Community to Serve®

Sustainable Partners



Throughout the communities we serve there has been a steady increase in the number of local and regional initiatives designed to increase energy efficiency in homes and businesses. These programs provide a “one-stop shop” to customers looking for incentives and support to install high-performance, high-efficiency equipment and measures. As part of your community, Cascade Natural Gas Corporation is pleased to partner with a local organization in finding ways to help our customers save money and energy in the places they live and work.

If you live in Walla Walla or Columbia County, you may have seen information recently about the Sustainable Living Center’s Home Energy Round-Up and upcoming Sustainable Living Center Home Tour and Sustainable Fair on June 26 in the Water and Environment Center at Walla

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Tri-City Regional Chamber of Commerce, Cascade Natural Gas Celebrate a Region on a Roll

On March 30, staff from Cascade Natural Gas joined with more than 500 community leaders from across the greater Tri-Cities to celebrate “Region on a Roll,” an annual event recognizing the outstanding achievements of Tri-City Regional Chamber of Commerce members whose actions helped contribute to the economic growth of the Tri-Cities. Cascade Natural Gas was pleased to partner with the Benton Franklin Utilities Coordinating Council (aka: 811 “Call Before You Dig”) as one of five gold sponsors

of this meeting, proudly expressing our support for Kennewick’s thriving business community.

During the awards ceremony, Monica Foster of the Cascade Natural Gas Conservation Team helped recognize the achievements of the Tri-Cities Cancer Center with an Impact Award for their partnership and involvement in the chamber. The Cascade Natural Gas Conservation Team and Kennewick District Staff, including Teresa Esparza and Ron Coffell, were on hand to offer information about commercial and residential rebates available to customers for high-performance gas equipment and measures, and to remind residents to take advantage of 811, the free service that enables the community to learn the location of utility-owned lines (power, water, gas) on their property.

Prior to the event, the Utilities Coordinating Council (UCC) and Cascade Natural Gas also partnered with the chamber on several local radio broadcasts to further promote the



Cascade Natural Gas Corporation Conservation Analyst, Monica Foster, left, and Lori Mattson, president and chief executive officer the Tri-City Regional Chamber of Commerce, present Tom Cothran executive director of Tri-Cities Cancer Center with the Impact Award.

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Contacting Cascade

1-888-522-1130

- ▶ Emergencies – 24 hours a day.
 - ▶ Customer service and billing inquiries – 7 a.m.-7 p.m. Monday-Friday.
- Contact us via email at customerservice@cngc.com or visit us at www.cngc.com.

Sustainable Partners

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Walla Community College. Cascade is a proud sponsor of the SLC and is pleased to support these worthwhile events and activities.

As part of its efforts, SLC offers a 30 percent incentive to homeowners and landlords who invest in insulation for their attics, floors and walls. If paired with the CIP through Cascade, our customers can receive these additional incentives for qualified insulation projects. Information on SLC's Round-Up activities, Home Tour and Fair, and free home energy assessments, can be found via info@sustainablelivingcenter.com or (509) 524-5228.

Meanwhile, in Whatcom County, homeowners and small businesses may be eligible for a discounted home energy assessment and other critical energy efficiency activities and improvements via the Opportunity Council and Sustainable Connections – another organization Cascade proudly supports. To learn more, check out their website at www.communityenergychallenge.org, email communityenergychallenge@oppco.org or call (360) 676-6099.

If you would like to learn more about high-performance natural gas equipment and the cash incentives offered through Cascade Natural Gas' Conservation Incentive Program, please call us at (866) 626-4479 or check out our website at www.cngc.com/conservation.

Region on a Roll

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meeting and highlight services available to area customers. Tina Beach, Cascade Natural Gas' standards and compliance manager, spoke about the UCC and the importance of calling 811 before you dig. Allison Spector, the conservation manager, spoke about Cascade Natural Gas' partnership with the chamber and what the conservation department has to offer to our community.

Cascade Natural Gas was happy to be involved in the event and looks forward to future opportunities within our local communities and chambers.

Cascade in the Community:

Employees Volunteer at 2011 Special Olympic Winter Games

In early March, the weekend that many Cascade Natural Gas employees look forward to all year finally arrived! Over the weekend of March 4-6, many Cascade employees traveled to Wenatchee, Wash., and volunteered their time to help make the 2011 Special Olympics Winter Games a success.

Wenatchee has been the host city for the Special Olympics for a number of years. This program brings around 1,500 Special Olympic Athletes, 300 coaches, 700 volunteers and 2,500 family members and friends together.

There were many Cascade employees who volunteered their time for this event and several have special memories and comments they would like to share. Shawn Porterfield, financial analyst, and her husband, Larry, look forward to this event every year. Shawn said, "It is truly an honor to be a part of these athletes and their pursuit to achieve all levels of accomplishment and athleticism. You know it when you see it – that determined look, that extra mile or lap, that high-five jump, that pat on the back, that enormous smile. It's the power of sports. For people with intellectual disabilities, Special Olympics is often the only place where they have an opportunity to participate in their communities, develop and believe in themselves, and feel like champions."

Teresa Esparza, district manager of our Kennewick office, has volunteered now for seven years and said, "This is truly a rewarding experience and a great event to be a part of every year."

Mari Valdez, operation aide, and her family enjoy volunteering, "I have been participating in the Special Olympics for four years now. Every year we meet new people and catch up with old friends. It is very exciting to be part of such a great organization, and having the honor of helping make so many dreams come true. For the last two years my nieces and nephew who are in high school have volunteered, and they have learned so much by watching the focus, determination and commitment from each athlete to win that shiny medal in the end. I look forward to volunteering for Special Olympics Winter Games for many years to come."

Cascade Natural Gas is proud of its employees, who served our community by volunteering at the 2011 Special Olympics Winter Games.



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