

CASCADE NATURAL GAS CORPORATION

RULES AND REGULATIONS

RULE 6 - BILLING

A. General

Gas consumed, as indicated by meter readings, will be billed to customers as promptly as possible after reading dates, computed on applicable filed tariff rates. Bills will be due and payable as of billing date and delinquent or past due fifteen (15) days thereafter. Unless otherwise specified in the customer's contract, a late payment charge at the rate of 1.0% (C) per month will be applied to the customer's current bill for all unpaid balances 30 days past due. (C)

Meters will be read once a month as nearly on the same date each month as Saturdays, Sundays and holidays will permit.

Bills will show dates of reading, at least the last reading, the number of cubic feet, therms, or other units of measurement of gas consumed, the applicable tariff schedule code, the amount of the bill, delinquent date and means by which customer can contact nearest business office of the utility, and any applicable local taxes.

Bills for periods of less than normal billing month will be computed as follows:

- a. The monthly service charge or basic charge, plus
- b. Metered service for the amount metered during the period in which the service was rendered.

If, for any reason whatsoever, the Company's employees cannot gain access to the meter for the purpose of reading the index thereof, an estimated bill, clearly marked as such, will be rendered and the same will be considered a regular billing.

In case of tampering or unauthorized use, probable consumption will be billed as determined by the maximum quantity of gas estimated to have been consumed by the various appliances of customer and a bill will be rendered for a period encompassing six (6) months prior to the detection of such abuse and/or disconnection for cause.

The Company will maintain as constant as practical a standard delivery pressure of gas of seven (7) inches water column or approximately 1/4 psig as measured at the outlet of the company's gas sales meter. Pressure other than this standard may be furnished to a customer upon mutual agreement between the utility and customer provided such pressure can be maintained without adversely affecting the service being provided to other customers in the system.

Any complaints or disputes as to billings are to be handled in accordance with WAC 480-90-173.

B. Budget Payment Plan for Payments of Gas Bills

The budget payment plan for payment of gas bills is devised to average out the monthly payments for gas service of any residential customers who can establish satisfactory credit with the Company. The plan is available for residential customers to join the plan at any time during the year regardless of home ownership or duration of occupancy, providing their account carries a balance owing for no greater than the prior two (2) months billing, and if the customer has not been removed from the plan for non-payment within the previous six months. At the Company's discretion, a customer may be allowed on the budget payment plan with greater than the prior two (2) months billing owed or may be reinstated on the plan even though removal from the plan has occurred within the previous six months. The budget payment plan is available to nonresidential customers at the Company's discretion.

BY AUTH. OF WASH. UTILITIES & TRANSPORTATION COMM. EXEC. SECRETARY LETTER, DATED 1/18/07, DOCKET UG-060256
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By Authority of the Commission's Order 05 in Docket No. UG-060256

ISSUED January 16, 2007

EFFECTIVE January 19, 2007

ISSUED BY **CASCADE NATURAL GAS CORPORATION**

BY 
Jon T. Stoltz

TITLE Senior Vice President
Regulatory & Gas Supply

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RULE 6 - BILLING (Continued)

At the request of the residential customer with satisfactory credit, the Company will estimate the customer's annual billing for gas service, based on the previous twelve months' usage. The estimated amount will then be divided by twelve and rounded to the next full dollar. This amount shall be the monthly budget payment amount the customer will pay, in lieu of the regular monthly billing, for each month of the budget payment plan period. At the end of the plan year, outstanding debit or credit balances will be rolled into the estimated usage for the following plan year and will be reflected in that year's monthly budget payment plan amount. Credit balances will be refunded to the customer if the customer specifically requests a refund.

The Company will re-estimate the amount of the customer's bills for service periodically based on current usage, and/or rate changes for the ensuing period and so advise the customer. Unless the Company is advised to the contrary by the current usage, and/or customer, such new monthly budget payment installment will be used for the ensuing payment period. If the customer requests to leave the plan, any debit balance will be due and payable under the regular terms of payment for gas service; credit balances may be applied to future gas bills or, if the customer so requests, refunded to the customer. (T)
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During each budget payment plan period the customer shall be entitled to receive gas service so long as customer pays each monthly budget payment plan installment as it becomes due. If a customer fails to comply with the terms of this plan, the budget payment plan will be discontinued and the customer will be billed monthly on the basis of actual usage. If a customer fails to comply with the terms of this plan, and has a debit balance, customer may be subject to disconnection of service under Rule 5, Subsection j.

For each billing period the customer will receive a bill showing the amount of gas used during the billing period, the charge for such gas used, the balance of account and the amount of the current month's budget payment plan installment.

Any estimates furnished by the Company in connection with such budget payment plan shall not be construed as a guarantee or assurance that the total actual charges will not exceed the estimates. The Company may at any time submit a revised estimate to the customer and require that the customer pay the revised monthly budget payment plan installment as a condition to the continuation of the budget payment plan for that customer.

Such estimates, or any revision thereof shall apply only to the premises then occupied by the customer. If the customer vacates such premises and moves to a premise that will be served by Cascade, the amount of the budget payment will be re-estimated and the customer will be advised of the change. If the customer will not desire natural gas service from Cascade at the new premise, the budget payment plan shall immediately terminate and any amount payable from the customer will be due and payable under the regular terms of payment for gas service; any amount due the customer by the company shall be refunded.

C. Estimated Billing Capability

The Company may issue an estimated bill during the months June through September to customers served under Rate Schedule Nos. 501, 503 and 504, excluding those accounts with pool water heating load and/or those accounts whose meters are routinely read at the end of each calendar month. Actual meter readings will be made in the month following any month in which the customer's bill is estimated.

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C. Estimated Billing Capability (Cont.)

The following criteria will be used to estimate a monthly bill:

- If three (3) years of consumption history is available, the estimate will be the average consumption of the same month for the prior three (3) years. Any estimated billings will be discarded in the calculation.
- If only two (2) years of consumption history is available, the estimate will be the average consumption of the same month for the prior two (2) years. Any estimated billings will be discarded in the calculation.
- If only one (1) year of consumption history is available, the estimate will be based on the prior year, same month's consumption. If the prior year, same month's consumption was estimated, the bill will be estimated at zero (0), or estimated manually using square footage of the dwelling and appliances in use information.
- If there is no history available for the account, the estimate will be zero (0), or calculated manually using square footage of the dwelling and appliances in use information.

D. Returned Check Charge

The Company will charge and require payment of an eighteen dollar (\$18.00) returned check fee for any check returned (1) from the bank unpaid.

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