

CHANGES TO OREGON ADMINISTRATIVE RULES 860-086-0000 THROUGH 860-086-0040

To help enable the effective delivery of Energy Trust programs, the Oregon Public Utility Commission has developed administrative rules governing how utilities and Energy Trust share customer information. The rules, summarized below, are Oregon Administrative Rules 860-086-0000 through 860-086-0040.

http://arcweb.sos.state.or.us/pages/rules/oars_800/oar_860/860_tofc.html.

The Oregon Public Utility Commission approved the rules in Order No. 12-323, entered August 23, 2012.

<http://apps.puc.state.or.us/orders/2012ords/12-323.pdf>.

This notice briefly summarizes the impact of the rules and provides information on how you may submit a Do-Not-Contact request to Energy Trust.

Residential and Commercial gas customers

The rules require Cascade Natural Gas Corporation (CNGC) to provide certain residential and commercial customer information to Energy Trust, including customer name, service address, historical usage, heat type and rate type.

Coordination between Energy Trust and Cascade Natural Gas

Energy Trust must provide CNGC with information regarding participation in Energy Trust's programs including name, address, meter number and participation information such as efficiency measures installed.

Industrial Sales customers or other gas customers who do not pay public purposes charges

CNGC must provide Energy Trust only with the name, address, account number and rate schedules of Industrial Sales who do not pay public purpose charges.

Energy Trust will protect your information

Energy Trust will protect your information and may use this data only to design, evaluate and improve service to customers.

Data access agreements between customers and Energy Trust

If a customer agrees to allow Energy Trust to access data as a condition of participation in an Energy Trust program, that agreement takes precedence over the previously mentioned provisions.