

Si le gustaría recibir esta información en Español, favor de llamar la Cascade Natural Gas Corporation.

Additional safety information can be found on the Safety and Education page of our website: www.cngc.com.

Pipeline Awareness and Responding to Emergencies – <http://www.pipelineawareness.org>
National Pipeline Mapping System – <http://www.npms.phmsa.dot.gov/>
Common Ground Alliance – <http://www.commongroundalliance.com>
811 Call Before You Dig – <http://www.call811.com/>

1-888-522-1130
Emergencies – Customer Service – Billing Inquiries



PUBLIC AWARENESS & SAFETY



In the Community to Serve®

CARBON MONOXIDE

Carbon monoxide (CO) is an odorless, colorless and tasteless gas that is produced when any fossil fuel (including natural gas) is burned. When fossil fuels do not burn properly, CO can build up and cause sickness and even death. CO can build up when gas appliances are used improperly or are not vented properly.

The warning signs of CO poisoning include flu-like symptoms such as:

- Dizziness, nausea, headache, fatigue and coughing.
- Irregular heartbeat and/or tightness in chest
- Unconsciousness.

If you suspect CO poisoning, get fresh air immediately. Stay outside and call 911 for emergency assistance.

Some safety measures that can help prevent CO poisoning include:

- Never heat your home or apartment with your gas range or oven.
- Never burn a charcoal or wood grill indoors or in a garage.
- Never operate kerosene or propane heaters indoors without proper ventilation.
- Never sit in a parked car with the engine running and the windows closed.
- Never operate a car in an enclosed area, such as a garage.
- Have your gas appliances and heating systems inspected annually by a qualified contractor.
- Install CO detectors in your home. Follow the manufacturer's installation and use guidelines.



CALL BEFORE YOU DIG – IT'S THE LAW!

Place just one call to locate all underground utilities for free. Call 811 before you dig.

Washington and Oregon law requires persons doing any type of excavation to call 811 before you dig. The law covers both public and private property. Excavating includes any movement of rocks, soil or other material on or below ground. You must call at least two business days before you dig. After calling, you must wait two business days before digging so that utility employees have time to complete your request.

What do the marks mean?

Utility employees will mark the ground with colored paint, stakes or flags. The marks show the location and path of the utility. The colors of the markings mean the following utilities are underground:

Red – Electric
Yellow – Gas, Oil, Fuel
Orange – Cable TV, Phone
Blue – Drinking Water
Green – Sewer
Purple – Non-Drinking Water
White – Proposed Dig Locations
Pink – Survey marks

When digging within two feet of the marked area, only use small hand tools, such as a garden trowel, to carefully expose the utility line. Keep in mind that utility installation is not the same for all utilities and requirements have changed through the years. Not all utilities are installed with protective casings and can be vulnerable to damage by tools as simple as a shovel. Always proceed with caution when digging around any utility line.



You can help detect leaks

You can help with the early detection of pipeline leaks, thereby helping us resolve the problem while it is still minor.

The following may indicate a natural gas leak:

- A blowing, whistling or hissing sound.
- A patch of dry ground in an otherwise damp or wet area.
- A patch of discolored soil or dead vegetation.
- Dry (or moist) dirt being blown into the air.
- Water bubbling or spraying into the air in a mud puddle or wet area.
- A sign of fire floating on the ground or around a pipe.
- An odor reminiscent of rotten eggs or sulfur.
 - If you are not familiar with the smell of natural gas, call our Customer Service number 888-522-1130 or email awareness@cngc.com and we will be happy to send you a scratch-and-sniff card. Scratching the indicated spot will release a sample of the odorant we add to the natural gas to give it a foul smell, reminiscent of rotten eggs or sulfur.

If you believe there may be a natural gas leak:

- Leave the area on foot toward the upwind side of the affected area.
- Avoid using potential ignition sources – don't light a match, cigarettes, or switch anything on or off, including cell phones.
- If located near or inside a building, do not use doorbells, garage door openers, telephones or on/off switches.
- If the area is on fire, do not extinguish. Call the fire department and Cascade immediately.
- Keep people and animals away from the area.
- Do not drive through the area.
- Do not attempt to turn off gas control valves (if the odor is strong and near your home or business, you may want to turn off your own meter).
- Call Cascade's emergency number **immediately** at 888-522-1130. There is no charge to investigate a possible leak.