

# Online Account Services

***Save time, trees,  
postage and  
gasoline!***

**Switch to paperless statements  
and manage your account online  
– it's FREE.**

**Sign in and access your account  
anytime, 24/7. Conveniently pay your  
bill using our mobile-friendly site when  
logging in with your mobile device.**

**For more information,  
go to our website**

**[www.cngc.com](http://www.cngc.com)**

**If you are new to our website, just click on:**

***Register Now***

**Please have your statement handy.**

***An easy way to manage your  
home and business account  
at your convenience.***



***You're in control!***

**[www.cngc.com](http://www.cngc.com)**

**Go paperless with our FREE online  
billing and payment services.**

## **Customer Service**

**7 a.m.-7 p.m. Monday-Friday**

**1-888-522-1130**



***In the Community to Serve®***

# Enjoy the convenience and simplicity of managing your account online.

Our FREE Online Account Services will give you the flexibility of reviewing your account information, usage history and billing statement analysis of detailed monthly charges.

*These handy self-service tools not only let you pay online, but also offer you the convenience of making any needed changes to your account information quickly and securely, 24/7.*

## Check out all the available tools

**My Account** – Account information, payment center where you can view your current statement and informational brochures, track your online payments, and our customer service area where you can submit requests to start, transfer or stop service. Enroll electronically for Automatic Payment using the online form.

**Account Summary** – Statement archive where you can view and print your statements and account history. Credit reference letters are available to you for service with another utility company.

**Usage Summary** – Graph comparing this year's and last year's therm usage.

**Statement Analysis** – Statement comparison of your current statement to last month's and last year's statements. Important information regarding your usage pattern. Current rate information and average daily weather data also are available for your account. Energy conservation tips and links are available to help identify ways to conserve and use energy more efficiently.

**My Profile** – A quick view of your Cascade Natural Gas customer information, with options to make changes.

**Help Center** – A list of frequently asked questions that will offer you helpful information and a "Contact Us" form.



Comparison charts and graphs are available to assist you in monitoring your gas usage.

