

## Cascade Natural Gas Online Account Services

- Anytime
- Anywhere
- Any Device

Secure

Free

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An easy way to manage your home or business account. Register now for Cascade Natural Gas Online Account Services.



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Customer Service Available Monday- Friday: 888-522-1130



# Register now for Online Account Services at www.cngc.com.

## Get all these benefits and features for FREE, 24/7:

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## Save time and gain convenience!

## NOW GET EMAIL AND TEXT ALERTS

When you enroll in Cascade Natural Gas email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also be the first to get outage alerts for your area.

### **GO PAPERLESS**

Sign up for eBill and you'll receive an email notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's *quick*, *easy*, and *environmentally friendly*.



### **Payment Center**

In the Online Account Services Payment Center, you can make a payment, enroll in Automatic Payment, request Budget Payment, switch to eBill, view your latest statement and your payment history. Plus, you'll see your usage graph showing this year's and last year's usage history.

#### Account and Service Center

Get detailed reports of charges and payments to your account, request a letter of credit, view previous statements, view your statement comparison & analysis chart. You can also submit service requests to start, stop, or transfer service.

#### Profile

Make changes to your account information, such as mailing address, email address, phone number(s), and emergency contact. Plus, you can change your username and password.

#### **Help & Information**

View frequently asked questions, send us a message, and provide feedback.

#### **Enroll Additional Accounts**

Manage multiple accounts and make payments for each, in one, convenient, online location.



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