

## Is your home weatherized?

### Oregon and Washington Low-Income Energy Conservation program:

This program is designed to weatherize the homes of income-qualified Cascade Natural Gas households in Oregon and Washington to save natural gas and to lower customers' natural gas bills.

Applications are accepted at your local Community Action Agency.

Further energy conservation resources can be found at [www.cngc.com/energy-efficiency](http://www.cngc.com/energy-efficiency).

For additional information about these winter programs and payment options please contact:

### Customer Service

888-522-1130

7:30 a.m. to 6:30 p.m. Monday-Friday

[www.cngc.com](http://www.cngc.com)



*In the Community to Serve®*

10/2020

# Keep your heating bills under control this winter

Here are some programs to help you with your natural gas heating bills while remaining warm and comfortable throughout the heating season.



*In the Community to Serve®*

# Programs that can help you with your heating bills

Many of the programs listed below are administered through your local Community Action Agency. To find your local agency, visit [cngc.com/customer-service/low-income-assistance-programs](http://cngc.com/customer-service/low-income-assistance-programs).

## BUDGET PAYMENT PLAN

### Budget Payment Plan:

This payment plan helps you budget your energy expenses by paying an even monthly amount throughout the year, as opposed to paying larger bills in the winter when you use more natural gas.

### Oregon Low Income Assistance Program:

This program is funded through a public purpose charge on your monthly natural gas bill. It provides additional assistance to income-qualified households that are struggling to pay their natural gas bills. Applications are accepted at your local Community Action Agency.



**Winter Help:** This program is a Cascade Natural Gas –and customer–funded program partnered with the local Community Action agencies. It is designed to

help our neighbors with temporary heating emergencies. To apply for a grant, contact your local Community Action Agency. To contribute to the fund please visit [www.cngc.com](http://www.cngc.com) to complete a contribution form.

## LIHEAP



**LIHEAP:** Low Income Home Energy Assistance Program is a federally funded program that provides a one-time (per program year) benefit to assist with heating costs.

Applications are taken at your local Community Action Agency.

## WEAF

**Washington Energy Assistance Fund (WEAF):**

This Washington fund is provided to assist qualified low-income customers with utility bill assistance. Applications are accepted at your local Community Action Agency.



**2-1-1:** An easy to remember nationwide telephone number that provides information and referrals to health, human and social service organizations. For additional resources for assistance call 2-1-1.