

# WASHINGTON CUSTOMERS

## **Help to Avoid Discontinuance of Service:**

If you use natural gas to heat your home and are unable to pay your gas bill, we can help you make payment arrangements, locate financial aid or arrange a billing plan to help you budget your gas bills. For more information, call Cascade Natural Gas Corporation at 888-522-1130.

## **Winter Low-Income Payment Plan and Steps to Qualify:**

- 1** Advise Cascade Natural Gas that you cannot pay the bill.
- 2** Get a statement from the appropriate social service agency in your area, verifying that your income meets the required guidelines to be eligible for state low-income energy assistance. The statement also must provide Cascade with a dollar figure that is 7 percent of your household income. For a list of agencies in your area, call Cascade at 888-522-1130.
- 3** Apply for home heating assistance and certify that any assistance you receive will be used to pay gas bills.
- 4** Apply for low-income weatherization assistance, if available.

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**5** Enter into and comply with a winter low-income payment program to pay your past-due and future gas bills. The plan must be designed so that all your bills for gas are paid by next Oct. 15. While you will not be required to pay more than 7 percent of your monthly income through March 15, you may pay more if you wish.

**6** Agree to pay the money you owe, even if you move.

**If you need further information or assistance, please contact Cascade at 888-522-1130.**



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