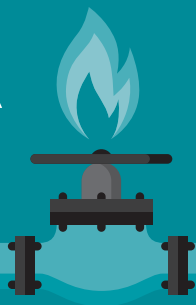


WHAT IS A PGA?



In the natural gas industry, a **Purchased Gas Adjustment (PGA)** is designed to reflect the actual costs of gas supplies in customers' bills. A PGA filing does not affect a company's profits.

Each year, Cascade Natural Gas Corporation makes the best possible projection of the cost of gas supplies for the coming year. Any differences between the gas costs included in the company's overall rates and the actual cost of supplies are calculated and passed back to customers in the next PGA filing.

If actual gas costs are lower than originally projected, customers will see lower rates. If gas costs are higher, rates will go up.

Based on projected gas costs, Cascade Natural Gas is anticipating an increase to rates for Washington and Oregon customers in its PGA filings. Customers are encouraged to use energy wisely and continue conservation efforts.

To learn how to be more energy efficient, visit www.cngc.com/energy-efficiency.



In the Community to Serve®

www.cngc.com
888-522-1130

