



**FOR ADDITIONAL
INFORMATION
ABOUT WINTER
ASSISTANCE
PROGRAMS AND
PAYMENT OPTIONS...**

**PLEASE CONTACT
CUSTOMER SERVICE**

Boise/Treasure Valley **208-377-6840**
All Other Areas **800-548-3679**
7:30 a.m. to 6:30 p.m. Monday-Friday



**KEEP HEATING BILLS
UNDER CONTROL
THIS WINTER**

*Heating assistance programs help
with natural gas heating bills to
keep homes warm and comfortable
throughout the heating season.*



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www.cngc.com 12/2022



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HEATING ASSISTANCE PROGRAMS

Many of the programs listed below are administered through your local Community Action Agency.

To find your local Community Action Agency, visit cngc.com/customer-service/low-income-assistance-programs.

BUDGET PAYMENT PLAN

Budget Payment Plan

This payment plan helps you budget your energy expenses by paying an even monthly amount throughout the year, as opposed to paying larger bills in the winter when you use more natural gas.



Winter Help

This program is a Cascade Natural Gas—and-customer-funded program partnered with the local Community Action agencies. It is designed to help our neighbors with temporary heating emergencies. To apply for a grant, contact your local Community Action Agency. To contribute to the fund please visit www.cngc.com to complete a contribution form.



2-1-1

An easy to remember nationwide telephone number that provides information and referrals to health, human and social service organizations. For additional resources for assistance call 2-1-1.



OREGON LOW INCOME BILL ASSISTANCE PROGRAM

Oregon Low Income Bill Assistance

This program is funded through a public purpose charge on your monthly natural gas bill. It provides additional assistance to income-qualified households that are struggling to pay their natural gas bills. Applications are accepted at your local Community Action Agency.



Washington Energy Assistance Fund

The Washington Energy Assistance Fund (WEAF) is provided to assist qualified low-income customers with utility bill assistance. Applications are accepted at your local Community Action Agency.

LOW INCOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP is a federally funded program that provides a once-per-program-year benefit to assist with heating costs. Apply with the nearest Community Action Agency.

IS YOUR HOME WINTERIZED?

Energy conservation resources and tips can be found at www.intgas.com/energy-efficiency.

DEPARTMENT OF ENERGY WEATHERIZATION ASSISTANCE PROGRAM

The Home Energy Saver is designed to help consumers identify the best ways to save energy in their homes, and find resources to make the savings happen. Visit online at homeenergysaver.lbl.gov.