

# AutoPay and Budget Pay Plan

## ENROLLMENT

For quick and easy processing, sign up online by logging in to your account and completing the online form at [www.cngc.com](http://www.cngc.com).

Or if you prefer, complete the authorization form below and check the appropriate box.

### AUTHORIZATION FORM

Please sign me up for (check one):

AutoPay    Budget Pay    Both

Customer information – please print in black:

CNGC Account Number (11 digits): \_\_\_\_\_

Name(s) Shown on Bill: \_\_\_\_\_

\_\_\_\_\_

Service Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

If signing up for AutoPay, provide the name of your Financial Institution below  
(Drawn from checking account only):

\_\_\_\_\_

► **Don't forget to include a voided check and sign this form below!**

I authorize Cascade Natural Gas Corporation to instruct my financial institution to make my Cascade Natural Gas payments from the account number on my voided check. I understand this program is voluntary and if at any time I decide to discontinue my participation in this payment service, I will provide Cascade Natural Gas a 30-day written notice.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

(Please use a separate AutoPay authorization form for each account.)

► **Enclose VOIDED check** issued by U.S. financial institution (no deposit slips).

Mail to: **Cascade Natural Gas Corporation**  
**Attn: Customer Support**  
**P.O. Box 7608**  
**Boise, ID 83707-1608**

Fax to: **888-649-9912**  
(completed form and voided check)

Scan and email to: [customerservice@cngc.com](mailto:customerservice@cngc.com)

04/2023

*Simplify Your Life*  
WITH EASY PAYMENT OPTIONS.



## AutoPay Plan



## Budget Pay Plan



*In the Community to Serve®*

 [www.cngc.com](http://www.cngc.com)



## Budget Pay Plan

### *Levelize payments*

Budget Pay takes the guesswork out of budgeting and levels out monthly energy expenses so you don't have to be concerned about extremes in the weather impacting your bill. Pay a balanced monthly amount through the year, as opposed to paying larger bills in the winter when more natural gas is used.

- ▶ Available to all residential and small commercial customers who meet the program criteria. Join anytime during the year.
- ▶ To calculate a budget payment amount, we total your previous 12 months of energy use and average that amount into even payments.
- ▶ Budget Pay amounts are reviewed and adjusted periodically. It may be adjusted due to weather, price fluctuations, or consumption changes.
- ▶ If at the end of the program year you have a debit balance, it will be rolled into the new Budget Pay amount. A debit balance greater than two or more budget payments should be paid before the new Budget Pay year begins.
- ▶ Budget Pay payments must be made each month. Missing payments may result in removal from Budget Pay, at which time the full balance will become due.

### TO REQUEST ENROLLMENT



Log into your account online at [www.cngc.com](http://www.cngc.com).



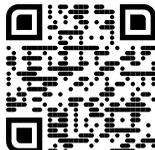
Email [customerservice@cngc.com](mailto:customerservice@cngc.com)



Call our Customer Service  
7:30 a.m. to 6:30 p.m. | Monday-Friday  
**888-522-1130**



Scan the QR code to easily enroll in AutoPay and/or Budget Pay online.



## AutoPay Plan

### *It's automatic!*

With AutoPay, an authorized payment is automatically withdrawn from your financial institution on the bill's due date.

There is no charge for this service. Save time and money—no more checks to write!

### SIGN UP TODAY



Enroll online to take advantage of this convenient payment option. You will receive a notice on your next bill that AutoPay is active and the date the payment will be withdrawn from your financial institution. Please continue to make payments as normal until AutoPay is in effect.



Or, enroll by filling out the form on the back page and include a voided check.

## Budget Pay + AutoPay = *Worry free!*

- ▶ Sign up for both AutoPay and Budget Pay and your Budget Pay amount will also be your monthly AutoPay amount. This makes budgeting easy by allowing you to make equal, monthly payments automatically.

## eBill + AutoPay = *Convenience!*

- ▶ Choose eBill for your statement delivery to receive an email notification each month when your statement is ready to view online. Add AutoPay and enjoy the convenience of automatic payments. Sign up to receive, view and pay your bill online at [www.cngc.com](http://www.cngc.com).



*In the Community to Serve<sup>®</sup>*

[www.cngc.com](http://www.cngc.com)