

PAYMENT & BILLING OPTIONS



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See our exclusive weekly content on our social media sites.

Use your mobile device to scan the QR codes and go straight to our social media sites.

Find links to our social media pages at www.cngc.com.

- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!



In the Community to Serve®

PAYMENT & BILLING

OPTIONS THAT FIT YOUR LIFESTYLE



Online Account Services

Go paperless

eBill & ePayment: Register for Online Account Services and select eBill as your bill delivery method. You'll receive a notification when your bill is ready to view. Then, login and submit an ePayment through your online account using funds from your checking account. It's quick, easy, and environmentally friendly.



AutoPay Plan

It's automatic!

Take advantage of Cascade's free automatic payment plan. Your preauthorized payment will be withdrawn from your checking account each month on your bill's due date.

Get more information or enroll by logging into your account and completing the online form at www.cngc.com.



Budget Payment Plan

Levelize payments

Pay the same monthly amount throughout the year. Leveling your payments over the year can reduce cost fluctuations from extreme weather conditions when you have higher usage.

Budget Payment is available to all residential customers that meet the program criteria.

Enroll by logging into your account online or contact Customer Service.



Credit/Debit Card Payments

Speedpay®

Make payments using your credit card, debit card, or electronic check through Speedpay®.

Call **844-413-7757** to pay by phone, or follow the link on the Payment Options page of our website to pay online.

Certain card restrictions apply. You must provide your 11-digit account number when paying. There is a \$1.99 fee for this independent service.



Scan the QR code with a mobile device to easily enroll in Cascade Natural Gas Online Account Services.



Convenience PaySM

Pay your Cascade Natural Gas bill with cash, check, or money order at one of our authorized Western Union Convenience Pay locations.

For more information regarding this free service or to find your nearest Convenience Pay location, visit www.cngc.com.

If you are paying on a disconnection of service notice at a payment location, please contact Customer Service to let us know payment has been made. You will be asked to provide the receipt number.



Pay by Mail

Mail a check or money order made payable to Cascade Natural Gas, along with your bill stub in the return envelope provided to:

Cascade Natural Gas
P.O. Box 5600
Bismarck, ND 58506-5600



Customer Service

Monday-Friday
7:30 a.m.-6:30 p.m.
888-522-1130

