

# ONLINE ACCOUNT SERVICES

*Secure and convenient for your lifestyle.*



A Subsidiary of MDU Resources Group, Inc.

*In the Community to Serve®*

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Complete your online experience by following our social media.

Use your mobile device to scan the QR codes and go straight to our social media sites.

Find links to our social media pages at [www.cngc.com](http://www.cngc.com).

- ▶ Energy Assistance
- ▶ Rebates
- ▶ Sweepstakes and Contests
- ▶ Safety Information
- ▶ Outage Information
- ▶ Job Postings
- ▶ Much More!



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# MORE TIME FOR YOU, LESS TIME MANAGING BILLS.

SCAN NOW  
with a smart device  
to register at  
[www.cngc.com](http://www.cngc.com)



## GO PAPERLESS!



## SIGN UP FOR EBILL

Register for Online Account Services and select eBill as your bill delivery method. Receive a notification when your bill is ready, then login and submit an ePayment from your checking account. Add AutoPay to preauthorize payment for even more convenience.

## BE THE FIRST TO KNOW!



## EMAIL & TEXT ALERTS

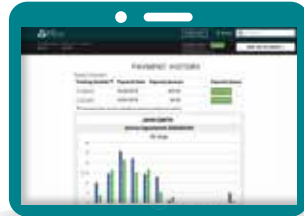
When you enroll in Cascade Natural Gas email and text alerts, you'll enjoy convenient account notices like when your bill is ready to view or when your payment has been processed. You'll also be the first to get outage alerts for your area.

## PAYMENT CENTER

In the Online Account Services Payment Center

- ▶ Make a payment
- ▶ Enroll in Automatic Payment
- ▶ Request Budget Payment
- ▶ View your latest statement and payment history
- ▶ See your usage graph showing this year's and last year's usage history.

## ACCESS TO YOUR ACCOUNT 24/7!



## MORE FEATURES

- ▶ Get detailed reports of charges and payments to your account.
- ▶ Request a letter of credit, view previous statements, view your statement comparison and analysis chart.
- ▶ You can also submit service requests to start, stop, or transfer service.
- ▶ Update account information, such as mailing address, email address, phone number(s), and emergency contact. You can also change your username and password.
- ▶ View frequently asked questions, send us a message, and provide feedback.
- ▶ Manage multiple accounts and make payments for each, in one, convenient, online location.

 Customer Service **888-522-1130**  
Mon.-Fri. 7:30 a.m.-6:30 p.m.

     [www.cngc.com](http://www.cngc.com)



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