

Keep your home  
warm and cozy  
this winter.



**OREGON  
LOW-INCOME  
BILL ASSISTANCE  
PROGRAM**



**OREGON  
WEATHERIZATION  
ASSISTANCE  
PROGRAM**



*In the Community to Serve®*

[www.cngc.com](http://www.cngc.com)



**OREGON  
LOW-INCOME  
BILL ASSISTANCE  
PROGRAM**

**Oregon Low-Income Bill Assistance Program  
qualified customers may receive:**

- ▶ Benefits of up to 90% of their past due balance
- ▶ A rate discount of up to 95% for 24 months\*

There is no fee to apply or participate and no paperwork is required. All you need to apply is your monthly household income and the number in the household.

\*Customers may reapply for the rate discount every 24 months. The 24-month period may reset when the customer moves and establishes a new account.

**RATE OF DISCOUNT BASED ON INCOME TABLE**

\*Federal Poverty Level (FPL), State Median Income (SMI).

TIER	INCOME LEVEL	PAST DUE PAID	RATE DISCOUNT
T1	0-25% FPL, 0-15% SMI*	90%	95%
T2	26-50% FPL, 16-30% SMI	86%	70%
T3	51-100% FPL, 31-45% SMI	83%	45%
T4	101-150% FPL, 46-60% SMI	80%	15%

**Apply through a local Community Action agency listed on the next panel of this insert or by calling Cascade Natural Gas Customer Service at 888-522-1130.**

*Los hispanohablantes están disponibles para servirle en Cascade Natural Gas y en cada agencia de Community Action.*

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**OREGON  
COMMUNITY ACTION AGENCIES**

**Baker City**  
Community Connection of Northeast Oregon (CCNO)  
2802 Adams Ave, La Grande, OR 97850  
541-963-3186 | [ccno.org](http://ccno.org)

**Bend/Redmond**  
NeighborImpact  
2303 SW 1st St, Redmond, OR 97756  
(541) 548-2380 | [www.neighborimpact.or](http://www.neighborimpact.or)

**Crescent/Gilchrist**  
Oregon Human Development Corporation  
306 S 6th St, Klamath Falls, OR 97601  
541-205-4014 | <http://www.ohdc.org>

**Ontario**  
Community In Action (CINA)  
915 SW 3rd Ave, Ontario, OR 97914  
541-889-9555 | [www.communityinaction.info](http://www.communityinaction.info)

**Pendleton/Hermiston**  
Community Action Program of East Central Oregon (CAPECO)  
721 SE 3rd St, Pendleton, OR 97801  
541-276-1926 | [www.capeco-works.org](http://www.capeco-works.org)

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**OREGON  
WEATHERIZATION  
ASSISTANCE  
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**Cascade Natural Gas is proud to partner with local weatherization agencies to deliver whole home energy upgrades to income-qualified households, including the following services:**

- ▶ Heating equipment replacement and repair
- ▶ Duct sealing
- ▶ Insulation

**OREGON STATE WEATHERIZATION ASSISTANCE PROGRAM  
INCOME ELIGIBILITY GUIDELINES**

Income levels must be at or below 200% of Federal Poverty (FPL), based on household income & household size.

PEOPLE IN HOUSEHOLD	GROSS ANNUAL INCOME	GROSS MONTHLY INCOME
1	\$29,160	\$2,430
2	\$39,440	\$3,257
3	\$49,720	\$4,143
4	\$60,000	\$5,000
5	\$70,280	\$5,857
Each additional	\$10,280	\$857

**Apply with the weatherization agency serving your local community. Find the list online at the webpage URL below:**

[www.oregon.gov/ohcs/energy-weatherization/Pages/weatherization-services.aspx](http://www.oregon.gov/ohcs/energy-weatherization/Pages/weatherization-services.aspx)



*Scan the QR code with your mobile device to visit the website.*

For any additional questions, please call Cascade Natural Gas at **888-522-1130** or email to [conserve@cngc.com](mailto:conserve@cngc.com).