



Your gas meter needs our attention.

Dear Customer:

Cascade Natural Gas along with trained subcontractor Southern Cross, will be exchanging the original ERT (encoder receiver transmitter) on your gas meter with a newer updated version. This essential upgrade will provide the advanced technology needed to continue collecting accurate meter reads.

The trained subcontractors, on behalf of Cascade Natural Gas, will be wearing badges for identification purposes with the logos represented to the right. They will go directly to your gas meter to do this simple hardware exchange. Installation is free and should take less than 15 minutes, without any interruption to your gas service.

**We will soon be in
your neighborhood.**



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A current list of locations being worked and additional information will be posted on our website at www.cngc.com.

Please help the subcontractors gain safe and easy access to the gas meter by making sure all debris is clear around the meter. We need at least two feet of clearance around the meter to provide visibility and access for routine work and in case of emergency.

Thank you in advance for your assistance.

Thank you.



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