

SCHEDULE 36  
ENERGY DISCOUNT PROGRAM

TERMS AND CONDITIONS

The program is effective on and after October 1, 2022.

The purpose of this schedule is to define the mechanism for providing low-income billing assistance to qualifying residential customers under the Company’s Energy Discount Program (EDP).

This schedule is for qualifying residential customers served on Schedule 101 or household members of a dwelling served on Schedule 101. An applicant for service under this schedule must demonstrate their household income is less than or equal to 150% of the Federal Poverty Level (FPL) or less than or equal to 60% Oregon State Median Income (SMI). Qualifications under EDP:

1. Customers enrolled in EDP, based on their qualifying household income and household size, will have their monthly natural gas bill discounted by the percentage of their qualifying income percentage tier listed below.
2. Customers may enroll in EDP by calling Cascade’s customer service number at (888) 522-1130 (Monday - Friday, 7:30 A.M. - 6:30 P.M.) Customers may also apply for EDP energy assistance by scheduling an appointment with a local Community Action Agency (CAA). Monthly income and household size will be provided verbally by the customer and the customer will be automatically enrolled in the EDP within the qualifying tier. Customers who are not income verified will be subject to a post-enrollment audit. Cascade will audit up to 3 percent of non-income verified customers. Customers found to be ineligible for the rate discount they are receiving will be prospectively removed from the program or adjusted to the correct tier.
3. The CAA will execute a contract with Cascade establishing roles and responsibilities consistent with this Schedule. Failure to comply with requirements in the contract may result in termination from the role of program administrator.
4. Customers enrolled in EDP must reapply two years after the date of their most recent enrollment. Any annual application of LIHEAP, OLIBA, or Winter Help will reset the enrollment application reapply deadline.
5. A customer who is enrolled in EDP and who moves or re-establishes service within the Company’s service territory within fifteen (15) business days, may have the program transferred to the new account for the service address.
6. Customers who qualify for LIHEAP, OLIBA, or Winter Help will be auto enrolled in EDP based on their qualifying income percentage eligibility.
7. At implementation, all low-income customers who have received energy assistance in the last twelve months will be auto enrolled into the EDP. If the customer’s qualifying income percentage is known, then they will be placed in the appropriate energy discount tier level. If the customer’s income percentage is not known, then the customer will be placed in the lowest energy discount tier level at 101-150% FPL or 46-60% SMI.

The annual program year begins October 1. Service under this schedule is subject to the rules and regulations contained in the Company’s tariff.

(continued)

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**ENERGY DISCOUNT PROGRAM TIERS**

Income-qualified customers under EDP will receive the following monthly energy discounts:

Tier Levels	Energy Discount
0-25% FPL, 0-15% SMI	95%
26-50% FPL, 16-30% SMI	70%
51-100% FPL, 31-45% SMI	45%
101-150% FPL, 46-60% SMI	15%

**PROGRAM FUNDING**

Program costs incurred for this program and outreach will be recovered through tariff rates presented on Schedule 37, Low-Income Assistance Cost Recovery.

**LOW-INCOME ADVISORY GROUP**

A low-income advisory group comprised of key stakeholders including but not limited to Company, Oregon Public Utilities Commission, Oregon Citizens' Utility Board, and CAA representatives shall discuss and advise Cascade on program related matters such as the evaluation, program specifics, performance obligations, regulatory filings, rate impacts, and program outreach efforts. This advisory group will meet at least twice annually.

**REPORTING**

By January 31 of each year, the Company will file with the Commission an annual report on its EDP performance that will detail total customers enrolled, customers' average therm usage, total dollars spent, grant dollars awarded to customers, number of households served per CAA, and program dollars spent on outreach and administration that is done by Cascade, CBOs, or CAAs. After the first year, the report will include a comparison of the program's performance to prior years.

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