

**RULE 12**  
**RESPONSIBILITY FOR MAINTENANCE OF SERVICE CONNECTIONS**

**RESPONSIBILITY FOR MAINTENANCE OF SERVICE CONNECTIONS**

In the absence of a special contract between the Company and the customer to the contrary, the customer will be responsible for all piping and appliance connections belonging to the customer between the meter and the appliances, and for any service piping belonging to the customer concealed within walls or any other inaccessible locations within buildings or that has reentered the ground after leaving the meter. The customer shall in all cases notify immediately the office of the Company of any leakage or escape of gas on his or her premises.

In the event of gas leakage or escape, no allowance will be made from the amount of gas registered by the meter, nor will the Company be responsible for any damage caused by the escape of gas. The Company's responsibility ceases at the meter except where, pursuant to special contract between the Company and the customer, facilities are owned by the Company on the customer's premises.