

**SCHEDULE 32
OREGON LOW-INCOME BILL ASSISTANCE PROGRAM (OLIBA)**

PURPOSE

This schedule establishes the program parameters for providing grants to be applied towards the past due balances of qualifying low-income residential customers.

APPLICABLE

This schedule applies to residential customers or household members of a dwelling served on Schedule 101, General Residential Service Rate, who have self-declared their household is low income.

LOW-INCOME DEFINITION

A customer is considered low-income if their gross cumulative household income is less than or equal to 150% Federal Poverty Level (FPL) or less than or equal to 60% State Median Income (SMI) for the number of residents living in the household.

GRANTS

Four tiers of grants are offered based on the customer’s FPL or SMI, whichever is more advantageous to the customer. A qualifying customer may receive one cashless voucher per program year for the percentage of their past due amount as established in the tier for which they qualify:

(T)
(T)

Tier	Income Level	Arrearage Paid
T1	0-25% FPL, 0-15% SMI	90%
T2	26-50% FPL, 16-30% SMI	86%
T3	51-100% FPL, 31-45% SMI	83%
T4	101-150% FPL, 46-60% SMI	80%

Cascade management may authorize exceptions to the limitations for grants established herein when Cascade management deems it is warranted.

(N)
(N)

PROGRAM ADMINISTRATION

OLIBA is administered by the Company and the Community Action agencies (Agencies) listed in the table below that also administer Low Income Home Energy Assistance Program (LIHEAP) and have executed service agreements for low-income bill pay assistance program delivery with the Company.

AGENCIES
Community Connection of NE Oregon (CCNO)
NeighborImpact (NIMPACT)
Klamath Lake Community Action Services (KLCAS)
Community in Action (CINA)
Community Action Program of East Central Oregon (CAPECO)

(continued)

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INCOME VERIFICATION

The Agencies may perform any income verification which will generally follow the established protocols for verifying income for LIHEAP except that citizenship and a name per each household member shall not be required. (C)

AGENCY ADMINISTRATIVE FEES

Each Agency will be reimbursed \$100 for each Company-approved OLIBA grant submission. (C)

PROGRAM FUNDING

Program funding is provided per Schedule 31, Public Purpose Charge. Any amounts not disbursed in the program year will carry over to the next program year.

REPORTING

The Company will provide an annual summary evaluation report on the progress of the program for review by the Commission by December 1 following the end of each program year.