SCHEDULE 34
ENERGY EFFICIENCY SERVICES AND PROGRAMS

PURPOSE
This provision is intended to provide an economical and effective means of conserving natural gas through the reduction of heat loss in residential dwellings, and commercial and industrial buildings and in the improvement of the efficiency of space heating, water heating, and energy utilization of the dwellings.

AVAILABLE
This program is available to all customers served on Schedules 101, 104, 105, 111, and 170.

INFORMATION TO CUSTOMERS
The Company will provide applicable customers with general and technical information about energy efficiency services and about energy efficiency programs available through the Energy Trust of Oregon (Energy Trust) that will improve the efficiency of space heating and energy utilization of residential dwellings and commercial/industrial facilities. This information may be provided through bill inserts, displays (all offices), booklets, handouts, advertisements, and industry and public agency literature.

ENERGY EFFICIENCY PROGRAMS
The Energy Trust has been approved to deliver and administer energy efficiency programs to Cascade’s customers. Customers may participate in such programs by contacting the Energy Trust directly or by calling a Cascade representative, who will provide information to the customer.

CUSTOMER NOTIFICATION
Sales customers will be notified annually by bill insert: (1) that information on energy efficiency is available from the Company; (2) that energy efficiency programs are available through the Energy Trust; (3) how to obtain energy efficiency information from the Company; and (4) how to contact the Energy Trust.

Notification to rental unit owners will be made by mail when a tenant who is a customer requests the material be mailed to the owner; and furnishes the owner’s name and address with the request.

GENERAL TERMS
This Schedule is governed by the terms of this Schedule, the General Rules and Regulations contained in this Tariff and by all rules and regulations prescribed by regulatory authorities, as amended from time to time.

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