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October 3, 2025

Oregon Public Utility Commission Attn: Filing Center P.O. Box 1088 Salem, OR 97308-1088

RE: NEW, Cascade Advice No. O25-10-01 Schedule 36, Energy Discount Program

Cascade Natural Gas Corporation (Cascade or Company) submits the following revision to its Tariff P.U.C. OR No. 10, stated to become effective with service on and after <u>November 3, 2025</u>:

Third Revision of Sheet No. 36.2

The purpose of this filing is to add a condition to the General Terms and Conditions section of Schedule 36, Energy Discount Program (EDP) allowing Cascade to auto-enroll customers into its bill assistance program if the data available to Cascade shows that the customers being auto-enrolled have a high likelihood of meeting the EDP's eligibility criteria.

Cascade contracted with Empower Dataworks to have an energy burden analysis performed. The data identifies customers who are likely to be income qualified for Cascade's Energy Discount Program. Cascade would like to be able to auto-enroll customers or customer groups who are struggling to pay their natural gas bill due to income constraints. The Company expects it will filter the customers presumed to be income-qualified with other existing criteria such the existence of an arrearage balance or an active time payment agreement to reduce the possibility of error. Cascade is seeking to get the proposed language added to its tariff prior to the 2025-2026 heating season so that it can keep more customers connected to service during the colder weather. Cascade will consult with its Energy Assistance Advisory Group on any planned auto-enrollment.

The Company believes that continued growth in EDP participation will require new tactics for enrolling hard to reach customers. Auto-enrollment is one such means to connect a need with available resources.

Please direct any questions regarding this filing to me at (208) 377-6015 or Jennifer Gross at (509)-975-9473.

Sincerely,

/s/ Lori Blattner

Lori Blattner
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Attachment

P.U.C. OR. No. 10

SCHEDULE 36 ENERGY DISCOUNT PROGRAM

PROGRAM ADMINISTRATION

EDP is administered by the Company and by Agencies that have executed a contract with Cascade establishing roles and responsibilities consistent with this Schedule. Failure to comply with requirements in the contract may result in the Agency's termination from the role of program administrator.

TERM

A qualifying customer is enrolled in EDP for twenty-four (24) months. The twenty-four-month term restarts upon any application of LIHEAP, OLIBA, or Winter Help.

PROGRAM YEAR

The annual program year begins October 1.

PROGRAM FUNDING

Program costs incurred for this program and outreach will be recovered through tariff rates presented on Schedule 37, Low-Income Assistance Cost Recovery.

LOW-INCOME ADVISORY GROUP

A low-income advisory group comprised of key stakeholders, including but not limited to, Company, Oregon Public Utilities Commission, Oregon Citizens' Utility Board, and Agency representatives shall discuss and advise Cascade on program related matters such as the evaluation, program specifics, performance obligations, regulatory filings, rate impacts, and program outreach efforts. This advisory group will meet at least twice annually.

GENERAL TERMS AND CONDITIONS

- 1. A customer who is enrolled in EDP and who moves or re-establishes service within the Company's service territory within twenty (20) business days may have the program transferred to the new account for the service address.
- 2. Customers who qualify for LIHEAP, OLIBA, or Winter Help will be auto-enrolled in EDP based on their qualifying income percentage eligibility.
- 3. Cascade may auto enroll customers into the Energy Discount Program who are presumed to have a high likelihood of being income eligible for service on this schedule based on available data.
- 4. Service under this schedule is subject to the rules and regulations contained in the Company's tariff.

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