



Oregon Customer Notice

Cascade Natural Gas Corporation files natural gas rate increase request

This announcement provides Cascade Natural Gas Corporation (Cascade) customers with general information about the Company's general rate case filing and its potential effect on their bills. Calculations and statements within this announcement are informational only and are not binding on the Public Utility Commission of Oregon (Commission).

On May 31, 2018, Cascade filed a request with the Commission to increase natural gas rates. The main reason for the rate increase request is to recover investments in natural gas facilities to ensure safe and reliable service. The rate revision is offset partially by the decrease in federal income taxes resulting from the Tax Cut and Jobs Act.

If approved, a residential customer's monthly bill will increase an average of \$2.38 or 4.94%, and an industrial customer's monthly bill will increase an average of \$53.71 or 7.52%. No change in rates is proposed for commercial rates.

The proposed increase is for \$2.31 million annually over current rates or a 3.53% overall increase.

Cascade serves about 74,000 customers in 28 Oregon communities.

The rate case filing may be found on the Company's website: www.cngc.com. Hardcopies of the rate case filing are available for inspection upon request. For additional information, please call the Company at 1-888-522-1130 or write to: Cascade Natural Gas Corporation, 8113 W. Grandridge Blvd, Kennewick, WA 99336-7166.

For additional information about this proceeding, including hearing dates, please call the Commission at 1-800-522-2404 or send written questions to: Public Utility Commission of Oregon, PO Box 1088, Salem, OR 97308-1088.