



Cascade Natural Gas offers the Cascade Arrearage Relief Energy Savings Program to income qualified households. CARES applies a bill discount to reduce the amount due on monthly bills for 24 months. If applicable, CARES also offers a grant to be applied toward any past due amount on an active account. To apply, please complete this form and return it to your local Community Action Agency which will process your application to determine if you qualify (locations on page 5).

If your household qualifies for the CARES program, you will receive a communication from your local Community Action Agency notifying you how to apply for other assistance programs including Low-Income Home Energy Assistance Program (LIHEAP) and the CARES arrearage relief grants.

**Cascade Natural Gas Account Information**

Customer name on account: \_\_\_\_\_ Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Cascade Natural Gas account number (if known): \_\_\_\_\_

Service address: \_\_\_\_\_

Street Address

City

County

**How may Community Action contact you to discuss arrearage relief or other financial benefits?**

Primary telephone number: \_\_\_\_\_ Secondary telephone number: \_\_\_\_\_

Email address: \_\_\_\_\_

Mailing address (if different than your service address): \_\_\_\_\_

**How did you learn about CARES?**

- Local Community Action Agency
- Community-Based Organization
- Cascade Customer Service
- Cascade Letter, Postcard, Brochure
- Cascade Website (cngc.com)
- Cascade Social Media
- Cascade Email
- Insert included with Cascade Bill
- Message on Cascade Bill
- Call Received from Cascade
- Cascade Door Tag
- Non-Cascade Website Ad
- Google Ad
- Streaming Audio Ad
- Streaming Video Ad
- Word of Mouth
- Other
- Unknown

**Are you interested in learning about our FREE Weatherization Program?** Yes No Not at this time



Please provide your monthly income by income type. Please note: Cascade will randomly select up to five percent of applications for its income verification process. If you are selected for the income verification process and are unable to provide documentation supporting your declared income, you may be removed from the CARES Program.

**PLEASE NOTE: Eligibility for CARES is based on the adjusted gross income and number of all residents living in your household.**

Income Type	Examples	Amount per Month
Earnings (taxed)	Pay checks from an employer (receives W2 at end of year)	
Earnings (not taxed)	From regular employer but no W2-paid in cash or 1099)	
Self-Employment	Paid in 1099 or files business Schedule C for taxes. May have business license.	
SSI (Supplemental Security Income)	Welfare version of Social Security for those without enough hours to qualify for SSA (income may vary dependent on other household income)	
SSA/SSDI (Social Security)	Social Security Retirement (min age 62) or Social Security Disability	
L&I / Workers Compensation	Can be paid biweekly or monthly; may be through law office	
Unemployment Compensation		
Retirement Pension (traditional)	Receives regular monthly payments like an annuity	
Old Age/Pension (foreign)	SSA equivalent in other countries (need currency converted to US Dollars)	
Investments/Dividends/IRAs or Annuity		
Veteran's Disability* (VA)		
State Cash Assistance (TANF/GA/ABD/SSI SP)		
Spousal or Child Support		
Odd jobs (paid in cash only)	Mowing lawns, cleaning, babysitting (inconsistent work)	
Military Pay		
Tribal Cash benefits (paid quarterly/semi-annually)		
<b>TOTAL</b>		<b>\$</b>

\*Requires proof of income to qualify for full deduction of VA Disability benefits if pulled for verification.



Names of residents living in your home
1.
2.
3.
4.
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24.
25.



Application to or participation in the CARES Program is implicit consent that the Community Action Agency may access the applicant's Cascade Natural Gas account information for the purpose of qualifying a customer for CARES service. The Community Action Agency may also contact the applicant about other state and federal programs for which the applicant may qualify.

Qualifying applicants may expect to see CARES benefits applied to their bill the first full billing month after the applicant has qualified for the program.



The following demographical questions are **optional** and are **not** required for receiving service in the CARES Program. Choosing to provide this information will help us evaluate the CARES Program to best serve the needs of all communities. Your information will be protected and only used for the purpose of evaluating and improving program outreach.

**Marital Status:**

- Single    Married    Widowed    Divorced    Separated    Other \_\_\_\_\_

**Housing:**

- Renter    Owner

**Ethnicity:**

- Hispanic or Latino    Non-Hispanic

**Race:**

- American Indian or Alaska Native    Asian    Black or African American  
 Native Hawaiian or Other Pacific Islander    White    Multi-Race    Other \_\_\_\_\_

**Gender:**

- Male    Female    Non-Binary    Prefer not to answer

**Age:**

- 0-5 years old  
 6-17  
 18-59  
 60+

**Education Level:**

- 0-8 grade  
 9-12 non-graduate  
 High school graduate/GED  
 12+ some post-secondary  
 2- or 4-year college degree  
 Post-graduate college

Primary Heating Source:  Natural Gas    Electric    Propane    Other \_\_\_\_\_

Are you or a member of your household a veteran?  Yes    No

Are you or a member of your household disabled?  Yes    No

What is your preferred language? \_\_\_\_\_



To apply for the CARES Program, please mail or deliver your completed application form to your local Community Action Agency which will process your application and determine if you qualify.

**COASTAL COMMUNITY ACTION PROGRAM**

101 E Market Street  
Aberdeen, WA 98520-0304 — Grays Harbor County  
**800-828-4883 | 360-533-5100 | [www.coastalcap.org](http://www.coastalcap.org)**

**KITSAP COMMUNITY RESOURCES**

1201 Park Avenue  
Bellingham, WA 98337 — Kitsap County  
**360-479-1507 | [www.kcr.org/energy](http://www.kcr.org/energy)**

**COMMUNITY ACTION COUNCIL OF LEWIS, MASON & THURSTON CO.**

807 W Railroad Avenue  
Shelton, WA 98584 — Mason County  
**800-878-5235 | 360-426-9726 | [www.calmt.org](http://www.calmt.org)**

**LOWER COLUMBIA COMMUNITY ACTION PROGRAM**

1526 Commerce Avenue  
Longview, WA 98632 — Cowlitz County  
**800-383-2101 | 360-425-3430 | [www.lowercolumbiacap.org](http://www.lowercolumbiacap.org)**

**COMMUNITY ACTION AGENCY OF SKAGIT COUNTY**

330 Pacific Place  
Mount Vernon, WA 98273 — Skagit County  
**360-416-7585 | [www.communityactionskagit.org](http://www.communityactionskagit.org)**

**NORTHWEST COMMUNITY ACTION CENTER**

706 Rentschler Lane  
Toppenish, WA 98948 — South Yakima County  
**509-865-7630 | [www.cdcac.org/energy-assistance](http://www.cdcac.org/energy-assistance)**

**CHELAN-DOUGLAS COMMUNITY ACTION COUNCIL**

620 Lewis Street  
Wenatchee, WA 98801 — Chelan County  
**509-662-6156 | [www.cdcac.org/energy-assistance](http://www.cdcac.org/energy-assistance)**

**OPPORTUNITY COUNCIL**

1111 Cornwall Avenue  
Bellingham, WA 98225 — Whatcom County  
**360-255-2192 | [www.oppco.org/energy-scheduling](http://www.oppco.org/energy-scheduling)**

**SNOHOMISH COUNTY HUMAN SERVICES DEPARTMENT**

3000 Rockefeller Avenue  
Everett, WA 98201 — Snohomish County  
**425-388-3880 | [www.snohomishcountywa.gov/552/Energy-Assistance](http://www.snohomishcountywa.gov/552/Energy-Assistance)**

**COMMUNITY ACTION CONNECTIONS (CAC)**

720 W Court Street  
Pasco, WA 99301 — Franklin County  
**509-545-4042 | Prosser: 509-786-3379 | [www.bfac.org](http://www.bfac.org)**

**OIC OF WASHINGTON**

309 5<sup>th</sup> Avenue  
Moses Lake, WA 98837 — Grant County  
**800-765-9206 | 509-765-9206 | [www.yvioc.org](http://www.yvioc.org)**

**OPPORTUNITY COUNCIL OF OAK HARBOR**

231 SE Barrington Dr, Ste 100  
Oak Harbor, WA 98277  
**360-679-6577 | [www.oppco.org/energy-scheduling](http://www.oppco.org/energy-scheduling)**

**BLUE MOUNTAIN ACTION COUNCIL**

8 E Cherry Street  
Walla Walla, WA 99362 — Walla Walla County  
**509-529-4980 | [www.bmacww.org](http://www.bmacww.org)**

**OIC OF WASHINGTON**

815 Fruitvale Boulevard  
Yakima, WA 98902 — North Yakima County  
**509-452-7145 | [www.yvoic.org](http://www.yvoic.org)**