Cascade Natural Gas Corporation's CARES bill discount reduces the amount due on an income-qualified customer's monthly bill for a 24-month term. If needed, a CARES grant is available to pay down a past due balance on an active account.

To apply for CARES, please complete this form and return it in **one** of the following ways:

1. Mail it to Cascade Natural Gas – 555 S Cole Rd, Boise, ID, 83709.
2. Email it to customerservice@cngc.com.
3. Mail or drop off at your local Community Action Agency (locations on page 3).

Cascade Natural Gas Account Information

Customer name on account: _____ Date of Birth: ____/____/_____

Cascade Natural Gas account number (if known): _____

Service address: _____

City: _____ County: _____

Email address: _____

Mailing address (if different than your service address): _____

How did you learn about CARES?

☐ Local Community Action Agency
☐ Cascade Customer Service
☐ Cascade Website (cngc.com)
☐ Cascade Email
☐ Message on Cascade Bill
☐ Cascade Door Tag
☐ Google Ad
☐ Streaming Video Ad
☐ Other
☐ Community-Based Organization
☐ Cascade Letter, Postcard, Brochure
☐ Cascade social media
☐ Insert included with Cascade Bill
☐ Call Received from Cascade
☐ Non-Cascade Website Ad
☐ Streaming Audio Ad
☐ Word of Mouth
☐ Unknown

Are you interested in learning about our no cost Weatherization Program? ☐ Yes ☐ No ☐ Not at this time

CARES
Cascade Arrearage Relief and Energy Savings

Eligibility for CARES is based on the adjusted gross income and number of all residents living in your household.

How many residents currently live at the service address? _____

Please provide your monthly income by income type.

Income Type	Examples	Amount per Month
Earnings (taxed)	Pay checks from an employer (receives W2 at end of year)	
Earnings (not taxed)	From regular employer but no W2-paid in cash or 1099)	
Self-Employment	Paid in 1099 or files business Schedule C for taxes. May have a business license.	
SSI (Supplemental Security Income)	Welfare version of Social Security for those without enough hours to qualify for SSA (income may vary dependent on other household income)	
SSA/SSDI (Social Security)	Social Security Retirement (min age 62) or Social Security Disability	
L&I / Workers Compensation	Can be paid biweekly or monthly; may be through law office	
Unemployment Compensation		
Retirement Pension (traditional)	Receives regular monthly payments like an annuity	
Old Age/Pension (foreign)	SSA equivalent in other countries (need currency converted to US Dollars)	
Investments/Dividends/IRAs or Annuity		
Veterans Disability (VA)		
State Cash Assistance (TANF/GA/ABD/SSI SP)		
Spousal or Child Support		
Odd jobs (paid in cash only)	Mowing lawns, cleaning, babysitting (inconsistent work)	
Military Pay		
Tribal Cash benefits (paid quarterly/semi-/annually)		
TOTAL		**$**

Please note: Cascade will randomly select up to five percent of approved applicants for its income verification process. If you are selected for the income verification process and are unable to provide documentation supporting your declared income, you may be removed from the CARES Program.

Submission of an application for or participation in the CARES Program is implicit consent that the Community Action Agency may access the applicant's Cascade Natural Gas account information for the purpose of qualifying a customer for CARES. If your household qualifies for the CARES program, you may receive a communication from your local Agency notifying you about other assistance programs including the Low-Income Home Energy Assistance Program (LIHEAP).

COMMUNITY ACTION AGENCIES

COASTAL COMMUNITY ACTION PROGRAM
101 E Market Street
Aberdeen, WA 98520-0304 — Grays Harbor County
360-533-5100 | **www.coastalcap.org**

KITSAP COMMUNITY RESOURCES
845 8th St.
Bremerton, WA 98337 — Kitsap County
360-479-1507 | **www.kcr.org/energy**

COMMUNITY ACTION COUNCIL OF LEWIS, MASON & THURSTON CO.
807 W Railroad Avenue
Shelton, WA 98584 — Mason County
800-878-5235 | **360-426-9726** | **www.calmt.org**

COMMUNITY ACTION AGENCY OF SKAGIT COUNTY
330 Pacific Place
Mount Vernon, WA 98273 — Skagit County
360-428-1011 | **www.communityactionskagit.org**

NORTHWEST COMMUNITY ACTION CENTER
706 Rentschler Lane
Toppenish, WA 98948 — South Yakima County
509-865-7630 |
www.yvfwc.com/service/energy-assistance

CHELAN-DOUGLAS COMMUNITY ACTION COUNCIL
1700N Wenatchee Ave
Wenatchee, WA 98801 — Chelan County
509-662-6156 | **www.cdcac.org/energy-assistance**

SNOHOMISH COUNTY ENERGY ASSISTANCE PROGRAM
3000 Rockefeller Avenue
Everett, WA 98201 — Snohomish County
425-388-3880 |
www.snohomishcountywa.gov/552/Energy-Assistance

COMMUNITY ACTION CONNECTIONS (CAC)
720 W Court Street
Pasco, WA 99301 — Franklin and Benton Counties
509-545-4042 | **Prosser: 509-786-3379** | **www.bfac.org**

OIC OF WASHINGTON
309 E 5th Avenue
Moses Lake, WA 98837 — Grant and Adams Counties
509-765-9206 | **www.oicofwa.org/locations/moses-lake**

OPPORTUNITY COUNCIL OF OAK HARBOR
231 SE Barrington Dr, Ste 100
Oak Harbor, WA 98277
360-679-6577 | **www.oppco.org/energy-scheduling**

BLUE MOUNTAIN ACTION COUNCIL
8 E Cherry Street
Walla Walla, WA 99362 — Walla Walla County
509-529-4980 | **www.bmacww.org**

OIC OF WASHINGTON
717 Fruitvale Blvd
Yakima, WA 98902 — North Yakima County
509-452-7145 | **www.oicofwa.org/locations/main-campus**