

**CARES Advisory Group Meeting Agenda**

**June 18, 2025 2:00 – 3:00pm Pacific**

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| **Advisory Group Member** |  |
| Blue Mountain Action Council (BMAC) | Sylvia Schaefer |
| Benton-Franklin Community Action Connections (CAC) | Dalia Ochoa |
| Community Action of Lewis, Mason, & Thurston Counties (CACLMT) | Ester Castro, Stephenie Arnold |
| Coastal Community Action Program (CCAP) | Debbie Gregg |
| Chelan-Douglas Community Action Council (CDCAC) | Tom Bonwell, Sarah Brito, Alan Walker |
| Kitsap Community Resources (KCR) | Kandi Balandran |
| Lower Columbia Community Action Center (LCCAP) | Kathy Bates |
| NW Community Action Center (NCAC) | Jose Alvarez |
| OIC of Washington (OIC) | Heidi Silva, Casandra Ochoa, Candi Jaeger |
| Opportunity Council (OPPCO) | Marie Stanley, Melissa Gong |
| Community Action of Skagit County (SCCAA) | Misty Velasquez |
| Snohomish County Human Services Dept (SCEAP) | Constance Hockett, Traci Baugh |
| WUTC Staff | Andrew Roberts, Andy Sellards, Corey Cook, Jacque Hawkins-Jones, Keith Quinata |
| The Energy Project | Shaylee Stokes |
| Public Counsel | Kai Hiatt |
| NW Energy Coalition | Charlee Thompson |
| Department of Commerce | Michelle DeBell |
| **Cascade Natural Gas** |  |
| Dan Tillis, Dir Customer Experience | Lori Blattner, Dir Regulatory Affairs |
| Teri Sovak, Mgr Customer Service, Credit & Collections | Noemi Ortiz, Mgr OR Conservation & Weatherization |
| Shannon Steed, Consumer Specialist | Jennifer Gross, Regulatory Analyst |
| Rodney Fowler, Business Analyst |  |

1. CARES enrollment numbers
2. Follow up item
   1. LIHEAP calculation method (Shay)
3. Collections process and communications
4. Open discussion